



the gold standard for communications systems and shop operations

Commshop combines asset, inventory, and work order software in one powerful, user-friendly solution, helping you manage every aspect of your mission-critical operations. Mcmtech is the only provider to streamline radio management processes by offering integrations from our solutions to leading radio manufacturers' systems.



Commshop helps you:

- know where equipment is + who it's assigned to
- reduce equipment downtime + ensure readiness
- prevent duplicate + out-of-range id assignments
- track unique configuration details for each asset type
- access key information related to every site
- create + manage tickets for repair/maintenance
- update asset records while fulfilling service requests
- track labor + productivity
- manage parts inventory + understand usage
- automate processes with alerts
- bulk import/update multiple records
- accurately budget operational expenses
- visualize, analyze + export data
- stay prepared for annual audits
- keep a record of every change made in the system

includes the following integrated modules:



agencies

organizes records for multiple depts + locations



dashboards

displays + tracks key metrics



assets

maintains detailed records for serialized assets



work orders

creates + manages tickets; captures time + material costs



id mgmt

controls + manages id ranges for one or multiple radio systems



inventory

tracks item location, utilization, availability + cost



sites

stores key info in detailed site profiles



purchase orders

issues + fulfills orders to manage inventory levels



alerts

sends notifications of activity, changes, due dates, etc.

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