

# CommASSET 360°

Take the guesswork out of asset tracking.



*Having constant access to asset data is fundamental to effective asset management.*

CommASSET 360° is designed to maximize your asset management efforts by centralizing and digitizing data, making it easier than ever to find, update and report asset information from anywhere at anytime. This ability takes the guesswork out of decision-making and makes for a more accountable, efficient and profitable operation.

When developing CommASSET 360°, we visited communications shops across North America to find out what was needed to effectively run a communications operation. One thing we quickly realized was that every communications operation is different, and therefore, we would need a solution that could be customized on-the-go to meet the customers exact needs. To accomplish this, we created an architecture where by way of different *modules*, features could be added and removed based on the customers exact needs.

What truly makes our solutions so effective however, is our consultative sales and implementation approach. From a project manager who will work with you every step of the way, to a live support department standing by to assist your every need, our expertise will ensure your solution is a true long-term success.

[mcmtechnology.com](http://mcmtechnology.com)

## Standard Modules



### AGENCY MODULE

Manage the different organizations you work with. View asset assignments, work orders, billing info and more from an agency level.



### ASSET MODULE

Track an array of asset specific information such as location, assignment, status, programming info, work orders and more.



### REPORTING MODULE

Take advantage of an array of standard reports or have us custom build a report suited to your exact needs.

## Optional Modules



### ID MANAGEMENT

Keep track of the different systems and ranges radios are assigned to talk on as well as the actual ID's programmed in the radio.



### WORKFLOW ALERTS

Help keep your operation on track with custom defined alerts that notify a person or group of people when changes are made.



### SIGHTMAP

Graphically display asset and infrastructure locations on an interactive map. Select locations on the map to view specific information.

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# Implementation Process

Implementing a new solution can be a complicated and intimidating process. That's why we assign a dedicated project manager to every implementation we perform.

## PREPARE ▶

Before we begin configuring your application, your project manager will come on-site to evaluate your current operation. We then return to MCM's offices to build and configure your solution.

## EXECUTE ▶

When your solution is ready to go, your project manager comes back on-site and works with all parties involved to get the software installed. Once it is fully functional, we sit down with everyone in your operation for training. Then, once everything is in place, and everyone understands their job, we push the solution live.

## EVALUATE ▶

When your solution goes live, your project manager will be on-hand to assist with any issues that might arise. This includes monitoring system performance, answering questions, and making tweaks as needed. Once your solution is fully operational, your operation will be transitioned to MCM's support and Maintenance program where dedicated support staff are standing by to assist you with any problems that might arise.

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## System Requirements (*minimum*)

### OPERATING SYSTEM:

|          |              |
|----------|--------------|
| Server-  | Windows 2000 |
| Client - | Windows 2000 |

### DATABASE PLATFORM

|          |                    |
|----------|--------------------|
| Server-  | Microsoft SQL 2005 |
| Client - | N/A                |

### HARDWARE

|          |  |
|----------|--|
| Server-  | Pentium 4, 2GB RAM, 3 ea.<br>SCSI/SATA Drives-Raid 5 |
| Client - | Pentium 3, 512Mb RAM                                 |

### SOFTWARE

|          |   |
|----------|---|
| Server-  | N/A                                     |
| Client - | Citrix ICA Web Client ( <i>hosted</i> ) |

### WEB CLIENT

|         |                       |
|---------|-----------------------|
| Server- | N/A                   |
| Client- | Microsoft Silverlight |

### NETWORK SPEED

|         |  |
|---------|--|
| Server- | 10 Mb ( <i>min</i> ) 100Mb ( <i>rec.</i> ) |
| Client- | 10 Mb ( <i>min</i> ) 100Mb ( <i>rec.</i> ) |

*(Ask about our hosted options)*

# Optional Modules (*Cont'*)

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**WEBASSET**  
 Web-based application that allows organizations you do business with to login and view/edit asset information specific to them.

**RECURRING BILLING**  
 Setup recurring billing cycles based on subscriber units talking on the system.

**MOBILE ASSET ASSISTANT (MAA)**  
 Streamline your asset tracking practices by taking your database into the field and making changes on the fly.

*Centralize and digitize your data making it easier than ever to find, update and report asset information.*