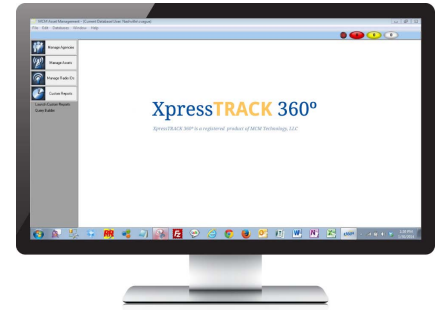


XpressTRACK 360°

Two-Way Service Shop Asset Management Tool



Digitize and Centralize Asset Data

XpressTRACK 360° is a subscription-based, hosted asset management application designed specifically for two-way service shops and their customers. It allows your shop to record device level information about the assets you are maintaining.

- Store asset identification, location and ownership information – keeping everything in one place
- Track asset transfer, status change, and maintenance events – building a complete history of asset activity
- Give your customer easy access to their asset data so everyone is on the same page at all times

XpressTRACK 360° also serves as an asset tracking tool for your customers. By logging into a secure web portal, your customers can make changes to asset information such as ownership, alias and status in real-time, so everyone always has access to the most updated records. This not only keeps data fresh and accurate, but also serves as a *value-add* for your communications shop.

Requires Little Start-Up Cost or IT Support

A hosted solution means installation is quick and easy with little up front cost or IT support required. It also means XpressTRACK 360° can easily scale to meet your growing needs without worrying about increased hardware or network bandwidth costs.

Low Risk Investment

The data you track, manage and maintain in the system is yours. And unlike proprietary systems where data can become trapped within the application - making complete retrieval nearly impossible, XpressTRACK 360° allows you to easily export all your data at any time. None of your work or history is inaccessible or lost.

XpressTRACK 360° Features



CUSTOMER MANAGEMENT

Manage the different organizations you work with. View asset assignments, work orders, billing info and more from an agency level.



ASSET TRACKING

Automatically build a complete history of all transactions around a single asset. Easily transfer and track assets changes between users, locations and departments.



CONFIGURATION MANAGEMENT

Store and manage a variety of device-level information including radio ID, code plug version, firmware, alias, and more.



EXTENSIVE REPORTING

Take advantage of an array of standard reports designed around two-way shop needs. You can also easily export queried data to Excel.



AUTOMATED ALERTS

Help keep your operation on track with custom-defined alerts that notify a person or group of people of upcoming dates, asset changes, and more.



CUSTOMER PORTAL

The web portal is available from any computer or device. Anyone familiar with web browsing can quickly find what's needed with a few simple instructions. No system training required.

Learn more at mcmtechnology.com

Built for Communications Professionals

Built upon years of experience solving radio-centric problems alongside radio professionals, XpressTRACK 360° records information like code plug version, firmware, alias, and trunking IDs as commonplace fields – not custom.

Simple Pricing Structure

XpressTRACK 360° is intended to provide cost-effective asset tracking for smaller operations that need the power of an enterprise-class solution. Therefore, we created a pricing structure that ensures you only pay for what you need. After a small start-up fee, the total number of assets in your system will be reported and a monthly *per-asset* fee will then be calculated.

While some may view this cost as a part of doing business in an effort to increase accountability within their organization, others may elect to use XpressTRACK 360° as a revenue-producing platform by offering asset management services to their customers through the Customer Portal.

About Our Hosting Facility

With improvements in technology making it easier to work outside the office, many organizations are attracted to the idea of accessing their data from anywhere at anytime. However, security and uptime are still top priorities. Therefore, MCM partnered with Venture Technologies to ensure the best possible hosting experience. Venture's 10,000-sq. ft. facility features best-in-class network, security, and power infrastructures. Their Data Center is powered by VTCloud®—an agile, scalable, fully virtualized pool of server, storage, and network assets—that powers Venture's portfolio of VTCloud® Services. Their engineering, operations, and help-desk staffs use robust tools and industry best practices to deliver award-winning service. Services include aggressive SLAs—up to 99.999% uptime.

Learn more at ventech.com

Implementation Services Bundle

Implementing a new solution can be a complicated and intimidating process. That's why we assign a dedicated project manager to every implementation we perform. The start up fee for XpressTRACK 360° covers everything you need to get your application fully functional. This includes all services from implementation to user training and support.

PREPARE ▶

Before we configure and install your application, your project manager will sit down with you and evaluate your current operation. We do this to ensure your application is setup to meet your exact needs.



EXECUTE ▶

Once your application is online, we gather everyone in your operation for training. We make sure everyone understand not just how everything works, but why it works. We then push the solution live.



EVALUATE ▶

When your solution goes live, your project manager will be on-hand to assist with any issues that might arise. This includes monitoring system performance, answering questions, and making tweaks as needed.

Technical Layout

The service shop accesses the application via a secure Citrix connection. Your customer access the application via a web-portal that is controlled by the service shop. This allows the shop to manage customer permissions and settings and monitor all customer activities.

