



WorkFlow Alerts

ENHANCEMENT APP

Ensure Efficiency at Every Turn

When it comes to efficiency, nothing plays a bigger role than workflow processes. Poor work flow processes can rob an operation of valuable time, effort, and money and wreak havoc on efficiency. Therefore, MCM developed the WorkFlow Alerts Enhancement Application. It is designed to boost efficiency by alerting users when changes are made and work is needed.

While there is no way to completely remove the human element required in effective asset management, the WorkFlow Alerts app will help limit the time required to manage data by proactively triggering alerts to certain personnel based on asset and workflow process changes. These triggers send email notifications and display on-screen alerts in the Core Application that will notify a specific user or group of users, thus serving as a reminder for action when pre-defined data elements change or timed events occur. Alerts can be defined as low, medium, and high priority to help monitor activities, changes, or transactions. This allows managers to keep accurate tabs on day-to-day operations and reduce the time investment required to efficiently manage data.

CORE APP COMPATIBILITY

CommSHOP 360° and CommASSET 360°

BASIC FUNCTIONALITY

- Get notified when work orders are created, assigned, and completed.
- Alert specific technicians when a work ticket is assigned to them
- Get notified when a work order remains untouched for a specific amount of time.
- Stay up to date on preventative maintenance schedules
- Keep track of asset and agency changes as they happen in the Core Application.

WANT TO LEARN MORE?

If you are interested in learning more about this or any of our other Enhancement Applications, please contact us at (877) 626-6157 or visit us on the web at mcmtechnology.com.

