



CommSHOP *mobile*

Mobile Asset and Work Order Management

With communications operations responsible for site and infrastructure maintenance, working live in the field is part of everyday life. From site audits, to repairs, to preventative maintenance, some work can only be done on-site and in-person. However, accurately recording and processing work in the field can be a difficult process. With many sites being out of the range of the internet, recording field work usually requires technicians to hand write tickets in the field and turn in hard copies when they return to the office so it can be entered electronically. Processes like this are slow, redundant, and can wreak havoc on efficiency. Therefore, MCM developed CommSHOP *mobile*.

CommSHOP *mobile* is an Enhancement App that makes working live in the field as easy and efficient as working in the shop. By downloading a complete copy of the Core Application data to a laptop, technicians can record work from anywhere in the field with no internet connection. Once they get back into internet range, the application will automatically sync with the Core Application where all changes and work can be recorded. Not only does this greatly improve efficiency, but it improves data accuracy as well.

CORE APP COMPATIBILITY

CommSHOP 360° only

BASIC FUNCTIONALITY

- Perform site audits, update asset info, digitally record work from live in the field.
- Assign work orders from the office that can be pushed out to technicians in the field.*
- Know when work is completed the moment a technician has internet access.
- Keep track of assignment and location changes from live in the field.

WANT TO LEARN MORE?

If you are interested in learning more about this or any of our other Enhancement Applications, please contact us at **(877) 626-6157** or visit us on the web at **mcmtechnology.com**.

** requires internet connection*

